Moxie Pairing Kit

Steps

1. Download Moxie App
2. Power your Moxie
3. Enter Wifi information
4. Show QR Codes to Moxie

Step 1

Download Moxie App

Step 2

Power your Moxie

The power button is on the bottom

Flip this switch.

I am feeling shy...

Step 3

Enter Wifi

WiFi Name

I promise I won't tell anyone :D

Next

q w e r t y u i o p
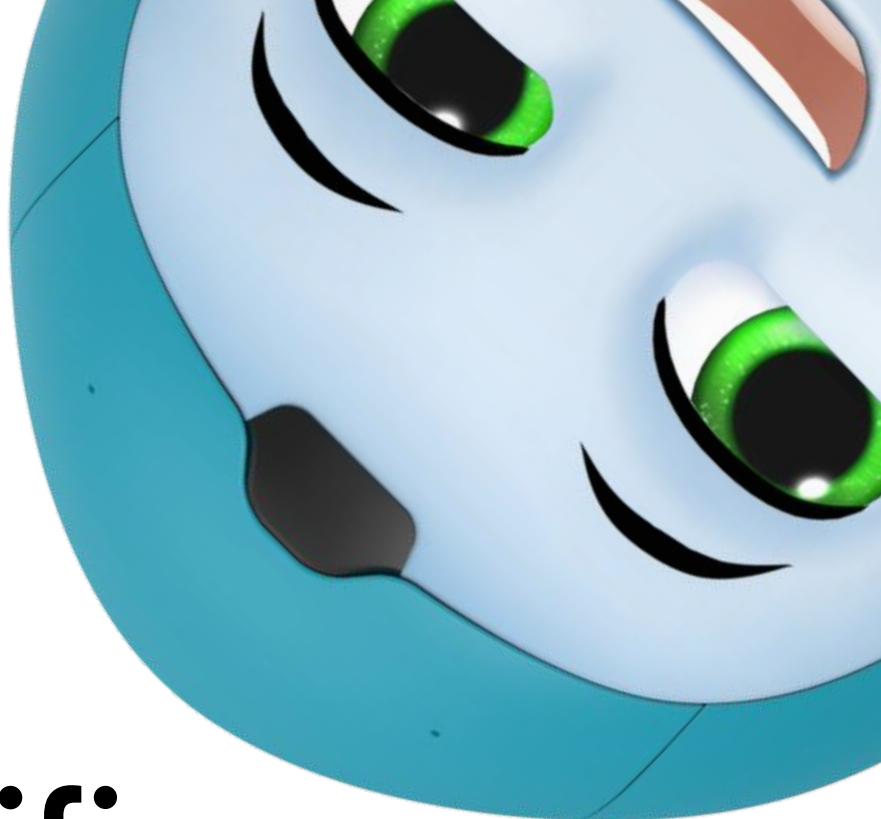
Step 4

Tip: Place your phone in front of Moxie's camera.

Show Pairing QR Code to Moxie

You will know Moxie accepted the QR if you hear a detection sound

Step 4
Pairing

Pairing

※ Show QR Code to Moxie

Edit WiFi Info
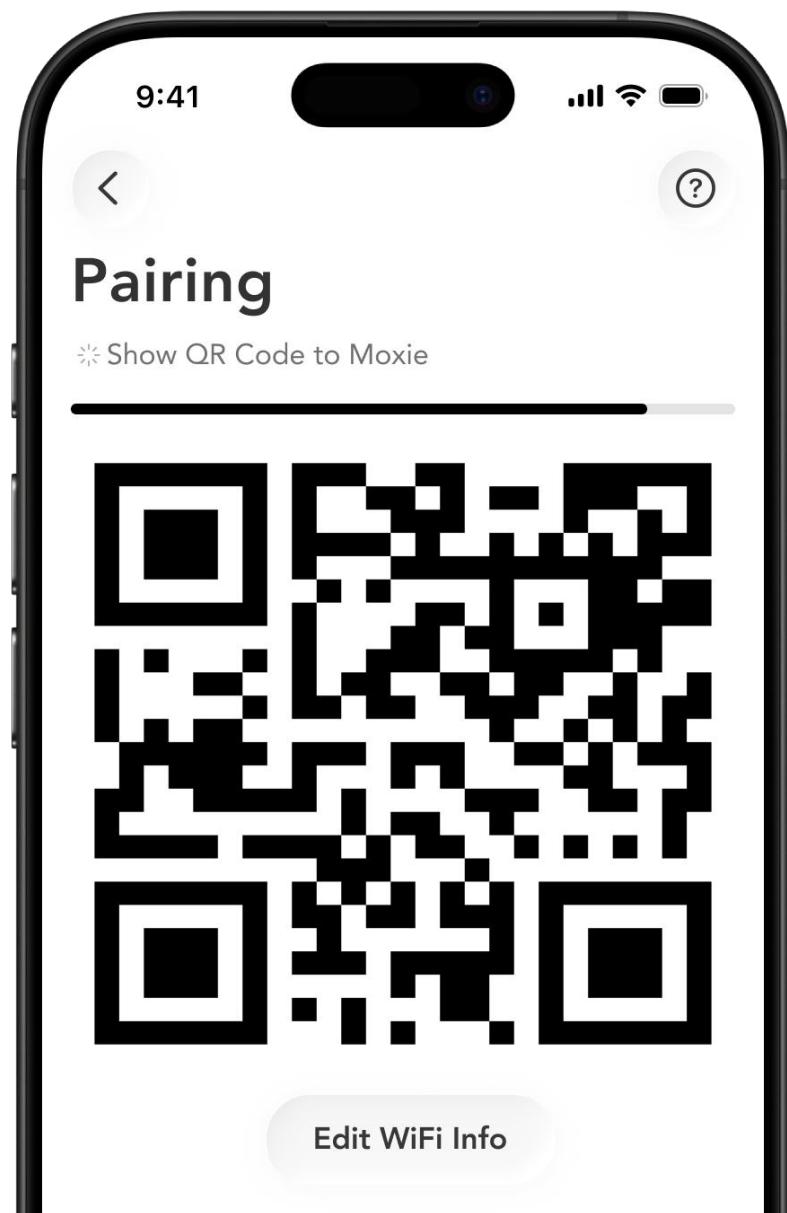
You will see a check


OpenMoxie
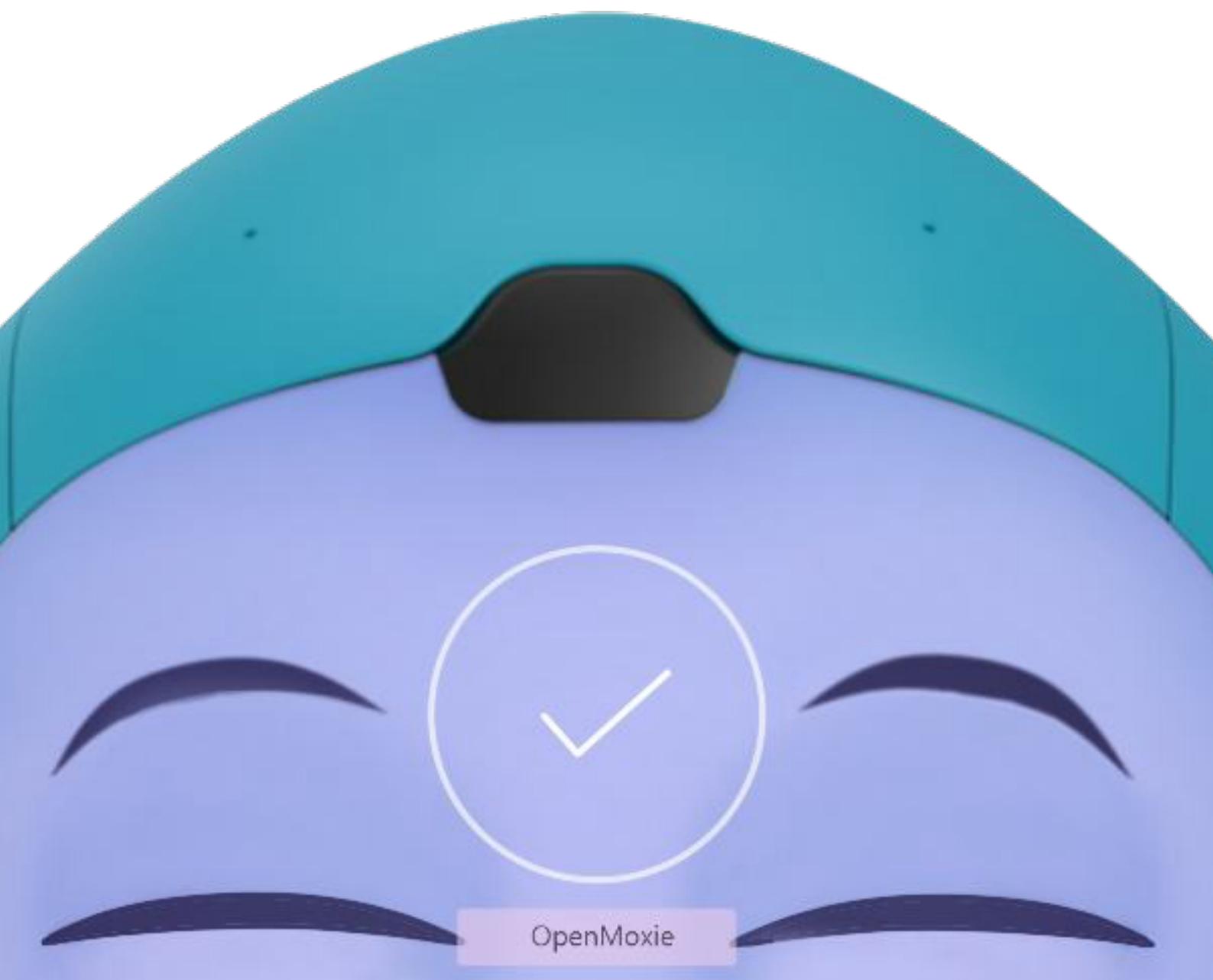
Proceed to next step if download is complete

Moxie is paired and is booting.

After a few mins you will see dream bubbles.
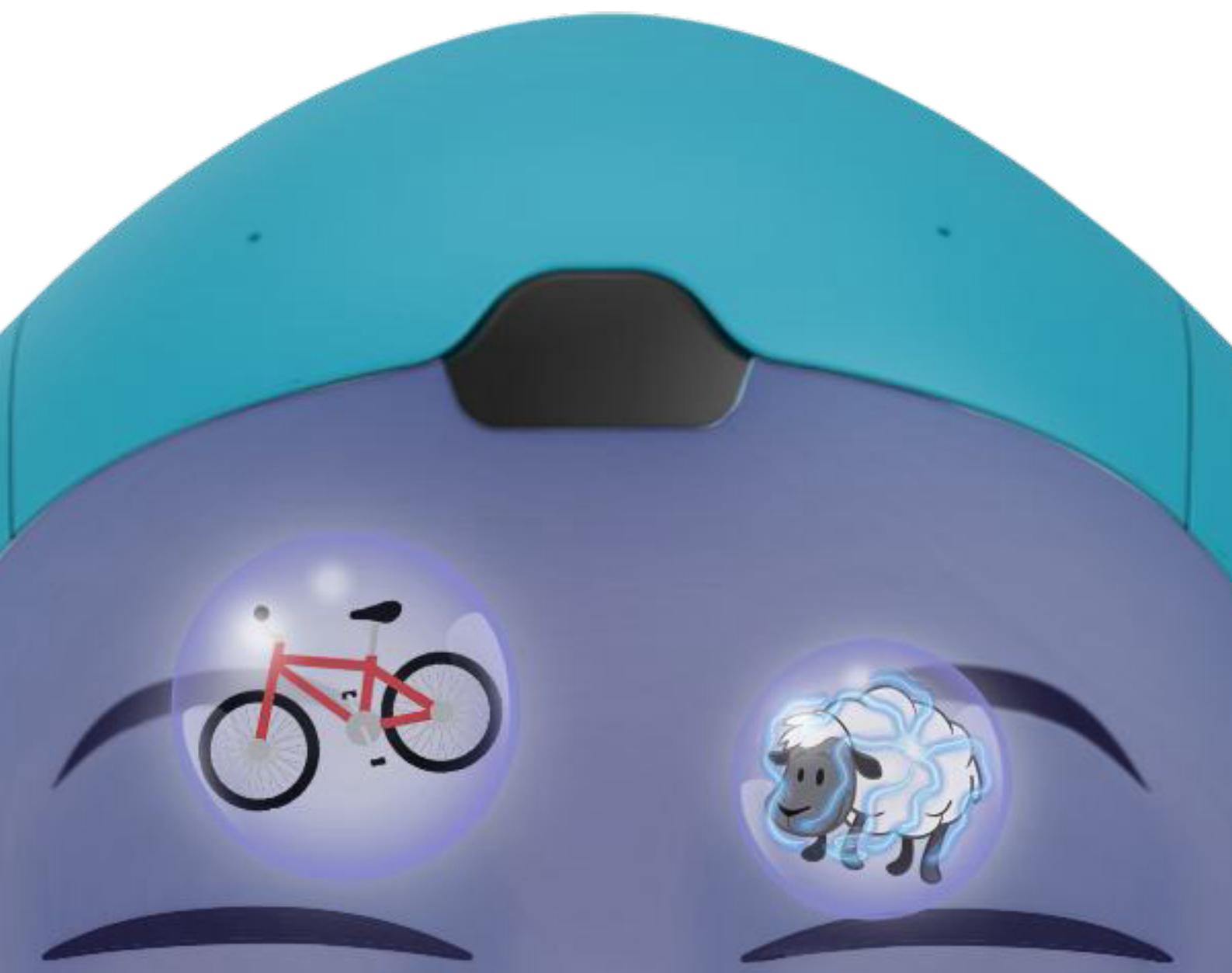
Long tap Moxie's chest and Say "Moxie Please Wake up"
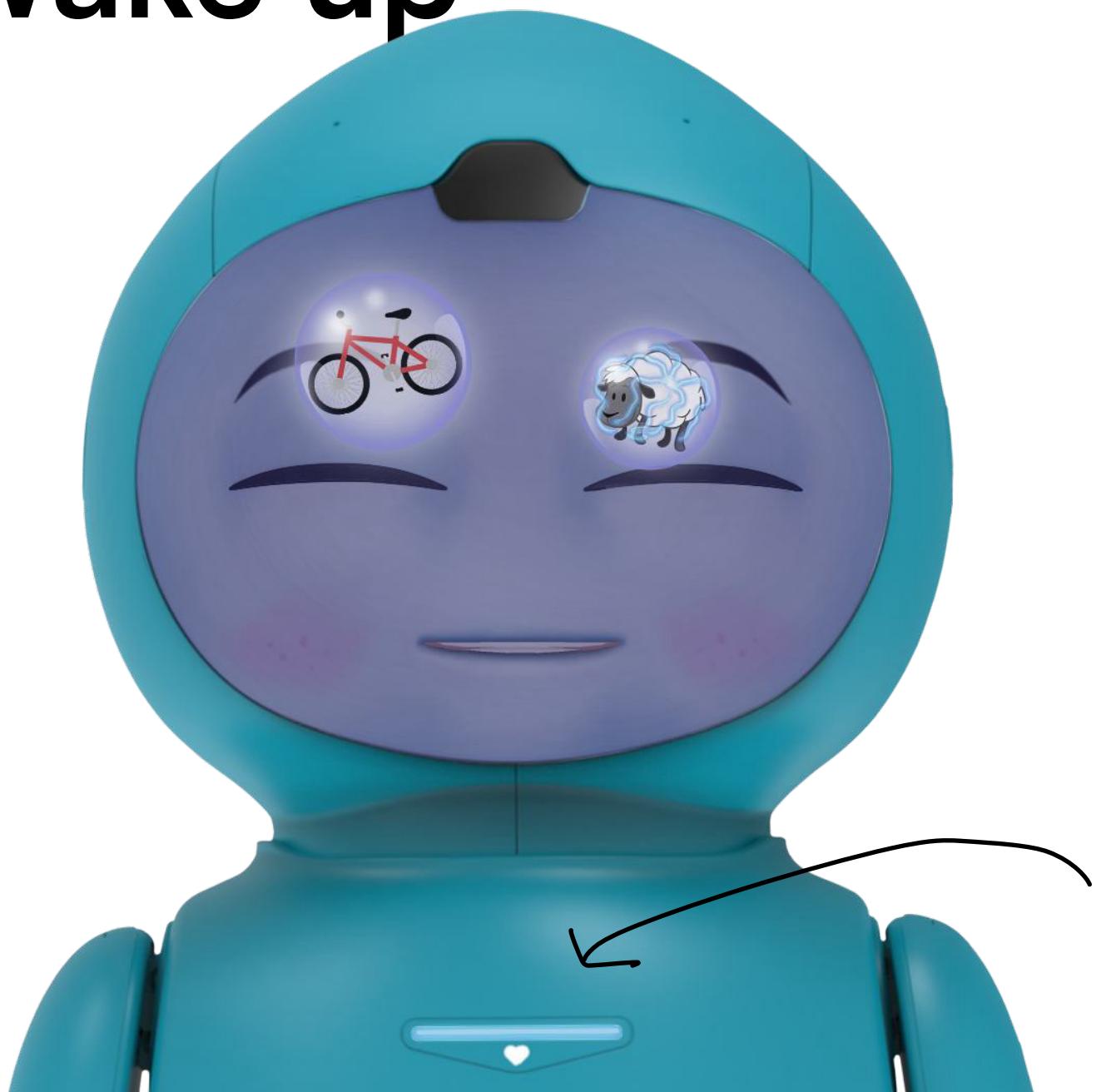
Wait 30-60s for Moxie to fully wake up

Moxie 101

👋   To wake me, lightly tap my chest and say **"Moxie, please wake up"**

🔵   If my chest light bar is blue, it means **I am listening**

🤫   Allow me **2 seconds of silence** so I know it's my turn to speak

☝️   I struggle with group conversations but I am at my best in **1-1 conversation**

🙊   Say **"Moxie, earmuffs"** if I should not speak. To talk to me again say **"Moxie, listen to me"**

🎛️   Your kids can ask me to **speak faster, slower, louder or softer**. I can also speak like a bunny or any character

❤️   Kids love to **read, create** stories, **meditate,** and **show me** their projects

😴   Say **"Moxie go to sleep"** anytime

🌱   I need your guidance to become more capable and create a meaningful experience for your kids

💬   The more you and I chat on this app, the better I become

Special Cases

Case

Moxie not responding to any QR

Approach

1. Tap Help (?)
2. Diagnostics
3. Show Yellow QR to Moxie
4. Wait for our team to get back
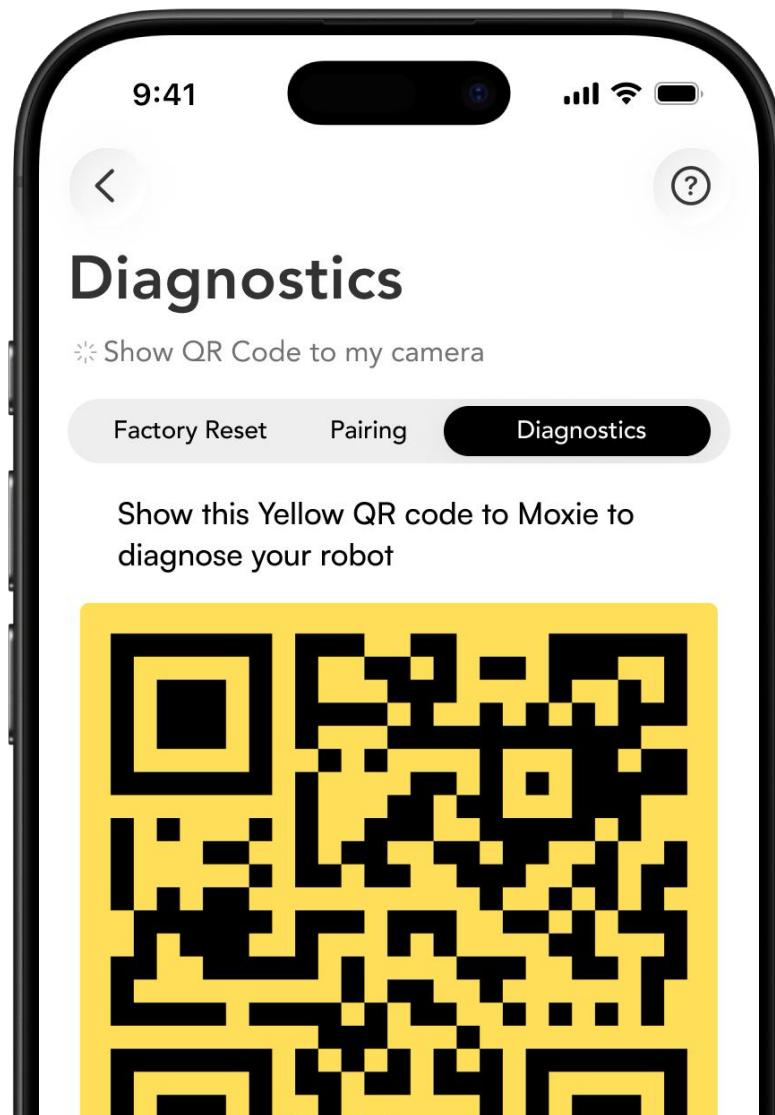
Case
Downloading

Approach
Wait a few mins

Case
Unknown case

Approach
Turn off & on

After restarting, If you see Moxie expecting a QR

1. **Tap Help (?)**
2. **Diagnostics**
3. **Start with Step 4**

Case

Moxie not on eligible version for OTA updates

Approach

1. Physically open the robot and manually flash a new build onto it (technical expertise needed)
2. Buy a new one

Sad News

Your Moxie is running on an version lower than **v22.9.1501** and it is impossible to send an OTA to your device. Robots running on version **v22.9.1501, Sep 14, 2022** or above are only eligible for over-the-air (OTA) updates.

We propose two possible solutions:
1. Physically open the robot and manually flash a new build onto it.
2. You can buy a new one.

For further assistance, please email us at hi@moxierobots.com

Tried everything but still stuck?

Email us

hi@moxierobots.com